



DRIVING INNOVATION AND EFFICIENCY: YOUR TRUSTED PARTNER FOR MANAGED SERVICES

At CRI Advantage, we understand the challenges and costs associated with running a helpdesk. That's why, for over 25 years, we have built a network of experts dedicated to providing trusted and efficient 24/7 service desk solutions to governmental and private organizations. Our team of knowledgeable professionals is committed to delivering exceptional customer service and driving efficiency for our clients. By leveraging our expertise and experience, we are able to provide customized solutions that meet the unique needs of each organization we serve. CRI is proud to be a trusted partner for organizations across industries, delivering unparalleled service desk solutions that drive value and efficiency. Let us help you streamline your operations and enhance your customer experience.

- ✓ Customizable services via phone, mobile phone, texting, and web apps
- ✓ Desk-side (On-site) IT Resources As-Needed
- ✓ Office 365 Administration
- ✓ Remote Monitoring and Management
- ✓ Asset Discovery and Management
- ✓ Patch and Upgrade Management
- ✓ Cloud Services (AWS, Azure, and Private)

**MINIMIZE
DOWNTIME TO
SATISFY END-USERS**



**HIGH-VALUE
SUPPORT WITHIN
YOUR BUDGET**



**TACKLE YOUR IT
CHALLENGES**




CMMISVC/3SM
Exp. 2021-03-30 / Appraisal #38059



**SMALL BUSINESS | SAM UEI: JS4JYM6XCJF5
GSA IT70 | CIO-SP4
DOE Q FCL & DOD TS | CAGE CODE: 1HBW0**



info@criadvantage.com



www.criadvantage.com