

# SERVICENOW IMPLEMENTATION SERVICES

CRI Advantage has emerged as a leading force in the ServiceNow space. **CRI was named as the 2024 ServiceNow Partner of the Year, Consultation and Implementation**, signifying our excellence in implementing the Now Platform and our expertise in consultation, transformation, deployment, and adoption of the ServiceNow solution.



With ServiceNow, National Laboratories (NL) can digitize and automate departmental and cross-enterprise workflows, optimize business processes for resiliency, and mitigate risk .... all on one cloud-based platform.

CRI has successfully managed and administered nearly forty (40) ServiceNow projects in the government and commercial sectors. Currently, we have approximately fifteen (15) ServiceNow implementation projects going simultaneously.

## ServiceNow® Offerings:

- Customer Service Management
- IT Service Management
- IT Asset Management
- IT Operations Management
- Governance Risk and Compliance
- Application Development Using App Engine
- Workplace Service Delivery
- Field Service Management
- Strategic Portfolio Management
- Managed Service Support and Training

### Workflows

Allow CRI to automate work for your team with Flow Designer: We can help empower your organization to quickly build and extend modern workflow apps. Use a single, unified platform to work across the enterprise.

### Integrations

Let CRI connect your enterprise with IntegrationHub: Build reusable workflow apps powered by your business data on a single platform. Use available integrations or let CRI build one for seamless automation

### Service Portal

Grant CRI the opportunity to create an engaging app experience with your own self-service user experience with a modern portal interface. Portals allow users to browse options, discover articles, or get help.

