

SERVICENOW APPLICATION DEVELOPMENT

CRI Advantage has emerged as a leading force in the ServiceNow space. CRI was named as the **2024 ServiceNow Partner of the Year, Consultation and Implementation**, signifying our excellence in implementing the Now Platform and our expertise in consultation, transformation, deployment, and adoption of the ServiceNow solution.



CRI's ServiceNow Developers are experts at using the ServiceNow App Engine product to build solutions that meet the specific needs of our clients, all while realizing the benefits of the ServiceNow platform. CRI will help you modernize processes, scale digital workflow automation, and develop apps across the enterprise. 3x faster than traditional application development.

Three Case Studies of Innovation Using ServiceNow

Proposal Management

CRI just completed a groundbreaking contract to design and deploy a Universal Proposal Management System for Argonne National Laboratory, Brookhaven National Laboratory, and SLAC National Accelerator Laboratory, built on the ServiceNow platform.

UPS is revolutionizing the way thousands of researchers from around the world access state-of-the-art research instruments. Configured to support a wide variety of review and allocation processes across all three NLs, our solution enhances the user experience, improves workflow functionality, and enables shared configuration and costs between the various laboratories.

Livestock Tracking

A statewide agriculture agency sought to migrate from a hybrid system of paper and legacy software programs to a cloud-based system to track livestock vaccinations within the state and meet U.S. Department of Agriculture requirements.

CRI developed and deployed a ServiceNow application. That improved the entire traceability process. Using the prior system and processes, it took upwards of 7 days to locate relevant data regarding livestock and vaccination records. Using the system developed by CRI, this process is down to approximately 7 minutes.

Visitor Registration

Tens of thousands of visitors and researchers visit our national laboratories each year. CRI was awarded a contract at one NL to replace a registration system based on multiple legacy systems and fragmented processes.

CRI's Enterprise Registration System will be a comprehensive, centralized system that will collect and process data for employees and non-employees including contractors/vendors, tour groups, scientific users, and conference/lecture attendees. The new enterprise application will improve workflow and efficiency across the lab while increasing security.